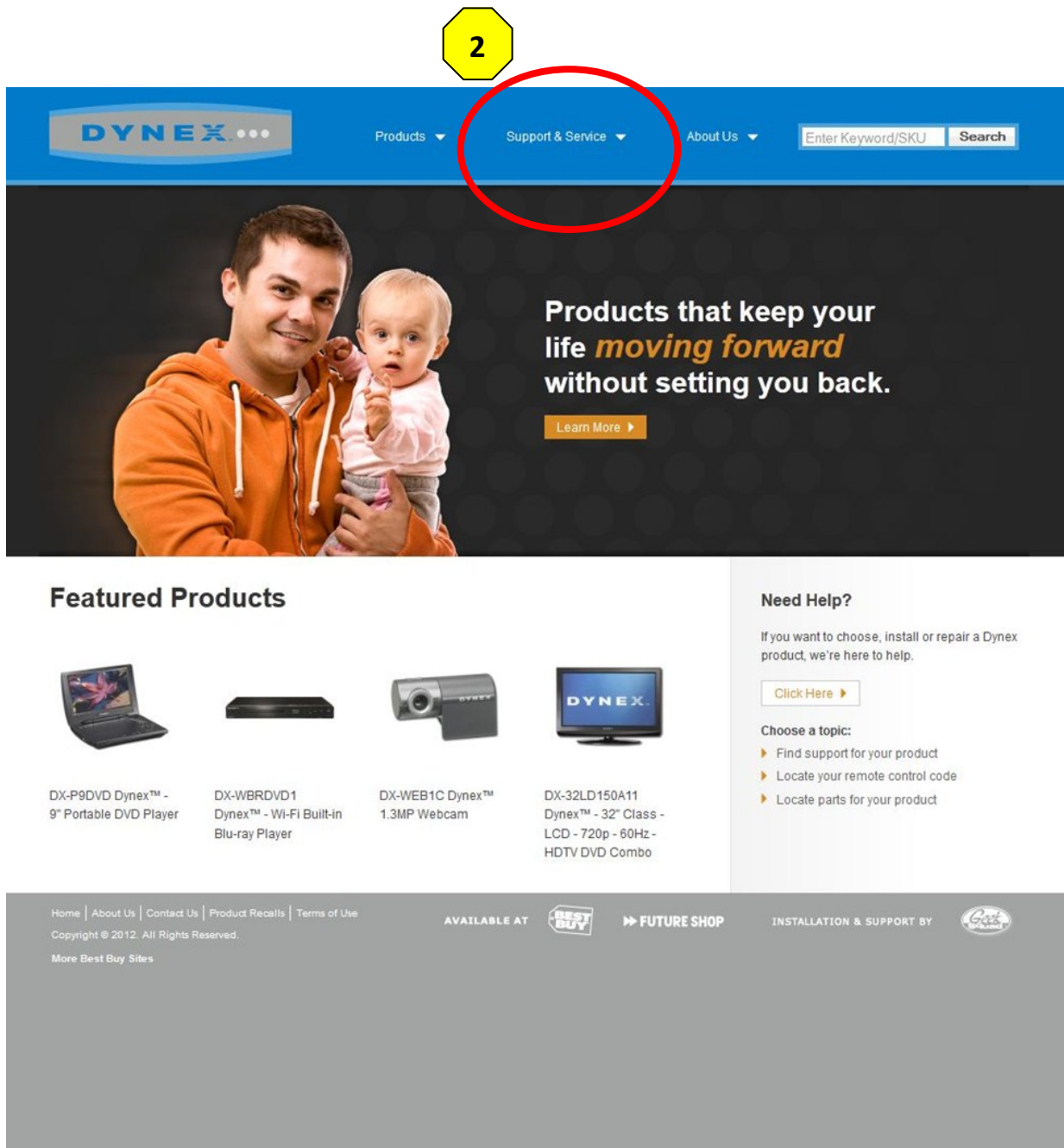


Finding Firmware Updates on a Manufacturers Website

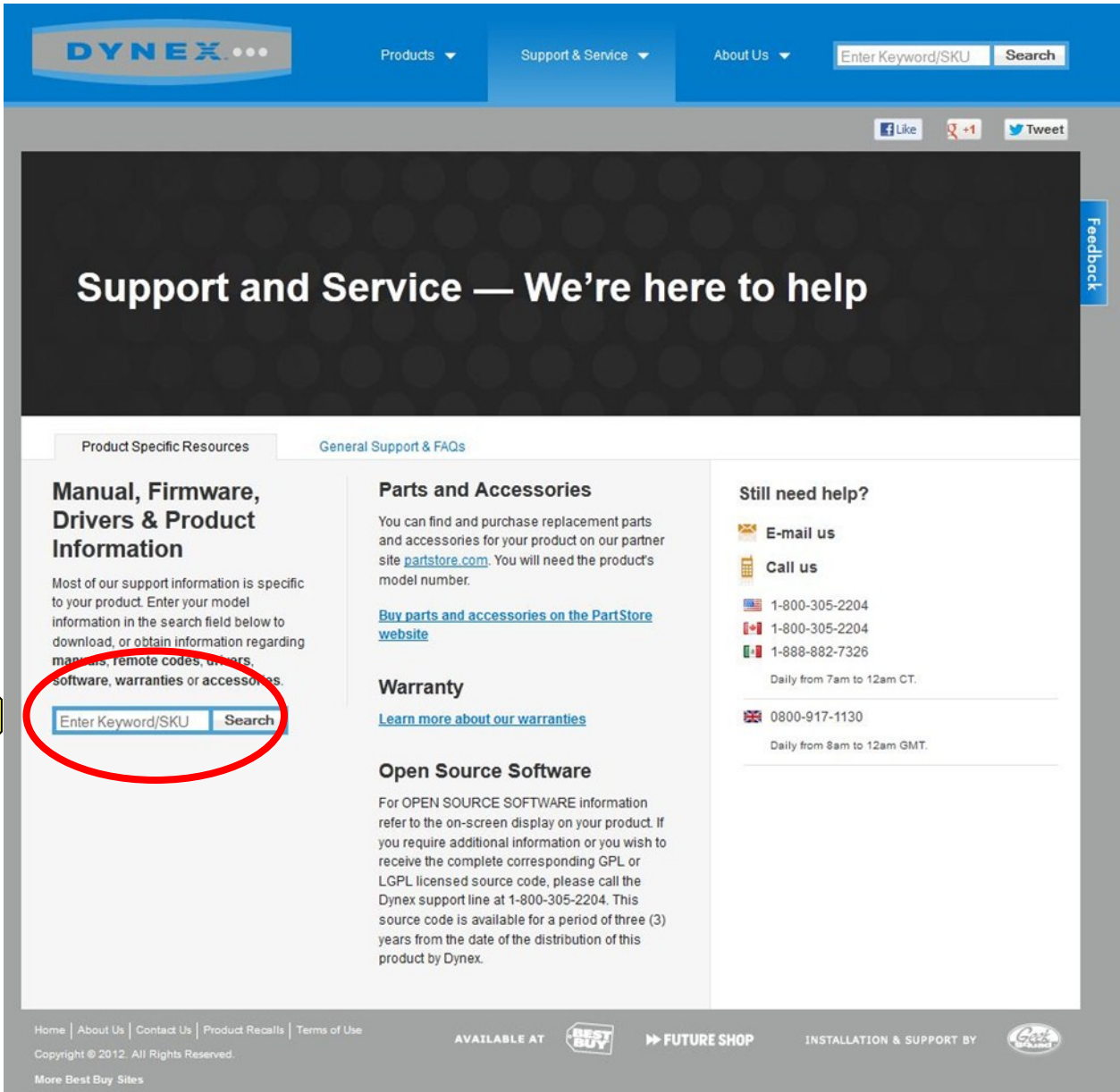
Example: DYNEX

- 1: Go to the manufacturers website (example below is from DYNEX).
 - Note: some manufacturers may not have firmware on their website. If you don't find firmware, click here to access a form letter to send to the TV manufacturer.
2. Click on Support & Service (or Technical Support or something similar)



The image shows a screenshot of the Dynex website homepage. A yellow hexagon with the number '2' is positioned above a red circle that highlights the 'Support & Service' menu item in the top navigation bar. The navigation bar also includes 'Products', 'About Us', and a search bar. Below the navigation bar is a large banner featuring a man holding a baby, with the text 'Products that keep your life *moving forward* without setting you back.' and a 'Learn More' button. The main content area is divided into two columns. The left column is titled 'Featured Products' and displays four items: a laptop (DX-P9DVD Dynex™ - 9" Portable DVD Player), a Blu-ray player (DX-WBRDVD1 Dynex™ - Wi-Fi Built-in Blu-ray Player), a webcam (DX-WEB1C Dynex™ 1.3MP Webcam), and a TV (DX-32LD150A11 Dynex™ - 32" Class - LCD - 720p - 60Hz - HDTV DVD Combo). The right column is titled 'Need Help?' and contains a 'Click Here' button and a 'Choose a topic:' section with three options: 'Find support for your product', 'Locate your remote control code', and 'Locate parts for your product'. The footer contains navigation links (Home, About Us, Contact Us, Product Recalls, Terms of Use), copyright information (Copyright © 2012. All Rights Reserved.), and logos for 'AVAILABLE AT BEST BUY', 'FUTURE SHOP', and 'INSTALLATION & SUPPORT BY Get It Done'.

3. Type the TV model # in the field provided. Choose the correct model for your TV from the list if there are multiple options



DYNEX Products Support & Service About Us Enter Keyword/SKU Search

Like +1 Tweet

Support and Service — We're here to help

Product Specific Resources General Support & FAQs

Manual, Firmware, Drivers & Product Information

Most of our support information is specific to your product. Enter your model information in the search field below to download, or obtain information regarding manuals, remote codes, drivers, software, warranties or accessories.

Enter Keyword/SKU Search

Parts and Accessories

You can find and purchase replacement parts and accessories for your product on our partner site partstore.com. You will need the product's model number.

[Buy parts and accessories on the PartStore website](#)

Warranty

[Learn more about our warranties](#)

Open Source Software

For OPEN SOURCE SOFTWARE information refer to the on-screen display on your product. If you require additional information or you wish to receive the complete corresponding GPL or LGPL licensed source code, please call the Dynex support line at 1-800-305-2204. This source code is available for a period of three (3) years from the date of the distribution of this product by Dynex.

Still need help?

E-mail us

Call us

1-800-305-2204
1-800-305-2204
1-888-882-7326

Daily from 7am to 12am CT.

0800-917-1130

Daily from 8am to 12am GMT.

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4. Locate the Firmware section. Follow the manufacturers directions for installing a firmware update.

DYNEX Products Support & Service About Us Enter Keyword/SKU Search

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DISCONTINUED
Dynex™ - 37" Class / 720p / 60Hz / LCD HDTV
Model: DX-37L130A11
720p HDMI 1080p

Overall Rating ★★★★★ Avg. 3.8
Customer Reviews (38) powered by bestbuy.com

Features Specifications **Manuals & Support**

Thanks for joining the community of friends who own and enjoy Dynex products. For assistance in the use and maintenance of your product, take a look through the guides below. And, remember if you still can't find what you're looking for, visit [Support & Service](#) for the many ways you can stay connected.

Documentation
User Manual: [English](#) | [French](#) | [Spanish](#)
Quick Setup Guide: [English](#) | [French](#) | [Spanish](#)

Warranty
Warranty: [English](#) | [Spanish](#) | [French](#)

Drivers, Firmware and Software
Firmware Installation Guide: [English](#)
Firmware Update: [LC37KS46CMO.BIN](#)

Remote Control Codes
CableVision UR2-CBL-CV04 Charter DIGITAL Comcast M1057
code: 095 code: 0463 code: 0463, 10463

4

Drivers, Firmware and Software
Firmware Installation Guide: [English](#)
Firmware Update: [LC37KS46CMO.BIN](#)